



SYCOMORE ASSET MANAGEMENT'S PROCEDURES FOR HANDLING CLAIMS AND COMPLAINTS

In accordance with regulations, Sycomore Asset Management maintains an operational policy for reasonable and prompt handling of claims and complaints lodged by its clients.

A claim or complaint is a statement of the client's dissatisfaction. A request for information, advice, clarification, service or performance is not a claim or complaint.

Any claim or complaint should be addressed to the Investor Relations Department:

reclamation@sycomore-am.com
14 avenue Hoche
75008 Paris, FRANCE
Tel: +33 (0)1 44 40 16 00
Fax: +33 (0)1 44 40 16 01

On receipt of your claim or complaint, Sycomore Asset Management undertakes to send you:

- acknowledgement of the claim or complaint within ten business days of the claim or complaint being sent, unless it has already replied;
- a reply within two months of the claim or complaint being sent, barring duly explained exceptional circumstances.

If a solution cannot be found, the client may contact the AMF Ombudsman free of charge.

The contact details of the AMF Ombudsman are as follows:

Autorité des marchés financiers
Médiateur de l'AMF
17 Place de la Bourse
75082 PARIS CEDEX 02

The AMF mediation request form and the mediation charter are available at <http://www.amf-france.org>.